







Department of Human Services





The mission of Westport's Department of Human Services is to promote independence, personal development and an enhanced quality of life for Westport residents of all ages.



DHS BUDGET REQUEST PRIORITIES FY20-21



YOUTH SERVICES: Student Outreach Counselor Program



SOCIAL SERVICES:
Staffing &
Data Management



SENIOR SERVICES:

New Data

Software

Total Budget FY 20: \$1,327,150

5.5% increase

Total Budget Request FY 21 \$1,399,701

DHS FY 20-21 Productivity, Priorities & Risks

Productivity	FY 19-20
---------------------	----------

DHS

Disability Advocacy

WCSA Enhancement

Westport Together for Youth & Families

Juvenile Justice/Truancy

Prevention Coalition

Dept of Housing CDBG Grant on behalf of Fairfield County

Resource Development/ Collaboration/Outreach

Emergency/Crisis Management

Priorities FY 20-21

Efficiency & Implementation

Disability, Youth, & Senior Advocacy

Staffing, Training, & Operations Efficiency

Data Collection/ Reporting

Resource Development/
Collaboration/Outreach

Needs Assessments & Strategic Planning

Emergency/Crisis Management

Risks FY 20-22

MEDIATE RISK

Complexity of Needs (Mental Health & Substance Abuse)

Aging Population

Insecure Local, State, & Federal Funding

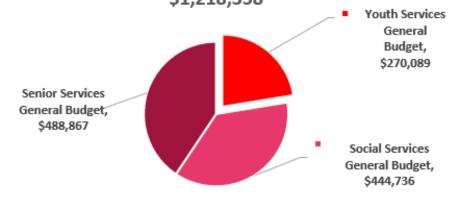
Increased high density & affordable housing

Economic instability

Transportation

Emergency/Crisis Management

Dept. of Human Services FY19 General Budget \$1,218,358

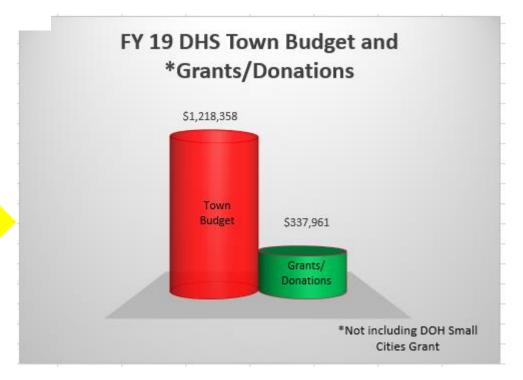


General Budget Breakdown

- Youth Services General Budget Social Services General Budget
- Senior Services General Budget

DHS Town Budget & Local Grants/Community Donations



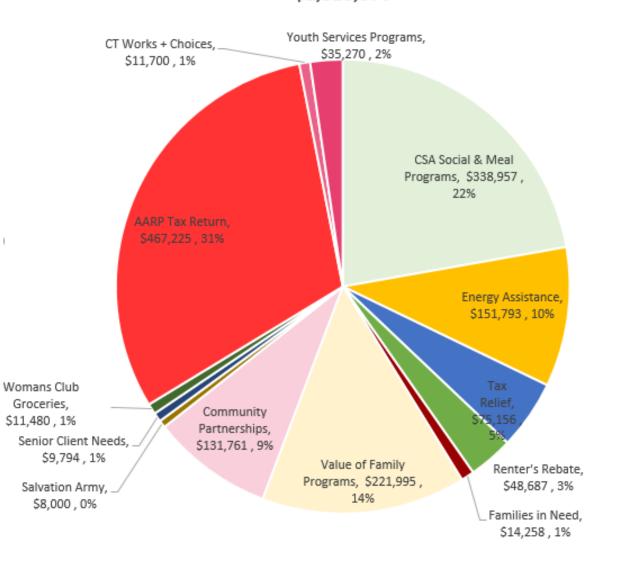


DHS FY 19 Program Expense/Revenue

YOUTH SERVICES/TOQUET HALL REVENUE: SNACK BAR & RENTALS 18-19 TO GENERAL FUND:								
		REVENUE	EXPENSES	NET				
Snack Bar		\$5,767	(\$4,703)	\$1,063				
Rentals		\$4,175		\$4,175				
TOTAL REVENUE to GENER	RAL FUND	\$9,942	(\$4,703)	\$5,238				
Social Services DOH Small Cities CDBG Grant								
		Awarded	Expended to date	Admin Returned to Town				
SC1715801		\$363,791	(\$334,611)	\$16,818				
SC1815801		\$400,000						
TOTAL GRANT FY18-21		\$763,791	(\$334,611)	\$16,818				
SENIOR SERVICES REVENU	JE/EXPENSE (FY	18-19): Senior C	itizen Activities Fun	d (Register):				
		REVENUE	EXPENSES	NET				
Program Income/Fees **	588041	\$219,468	(\$222,817)	(\$3,349)				
**The Friends of WCSA sponsor select programs at no fee to participant but covers cost of iprograms/instructors up to \$45,000 per year.								
**WCSA provides free prog grants for any overages	rams regularly, o	covers instructor	costs through fees ar	nd utilizes donations and/or				

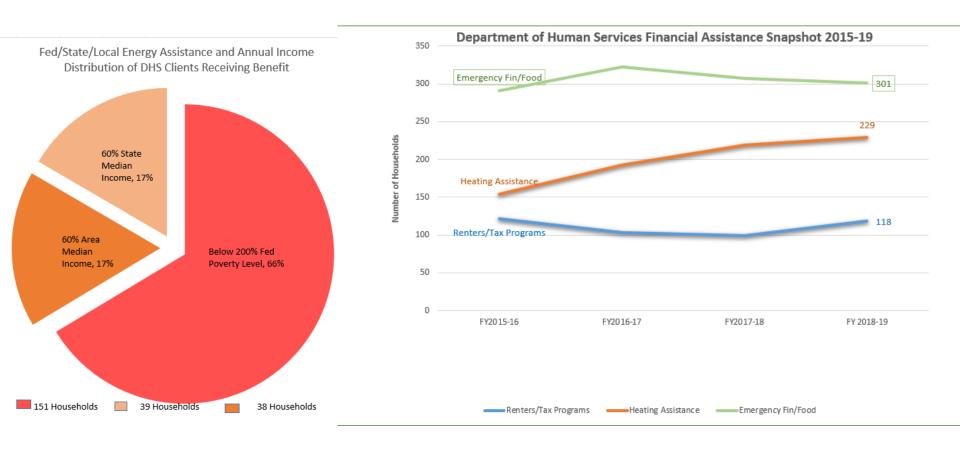
3/9/2020

Value of Benefits Delivered at No Fee to the Town \$1,526,076



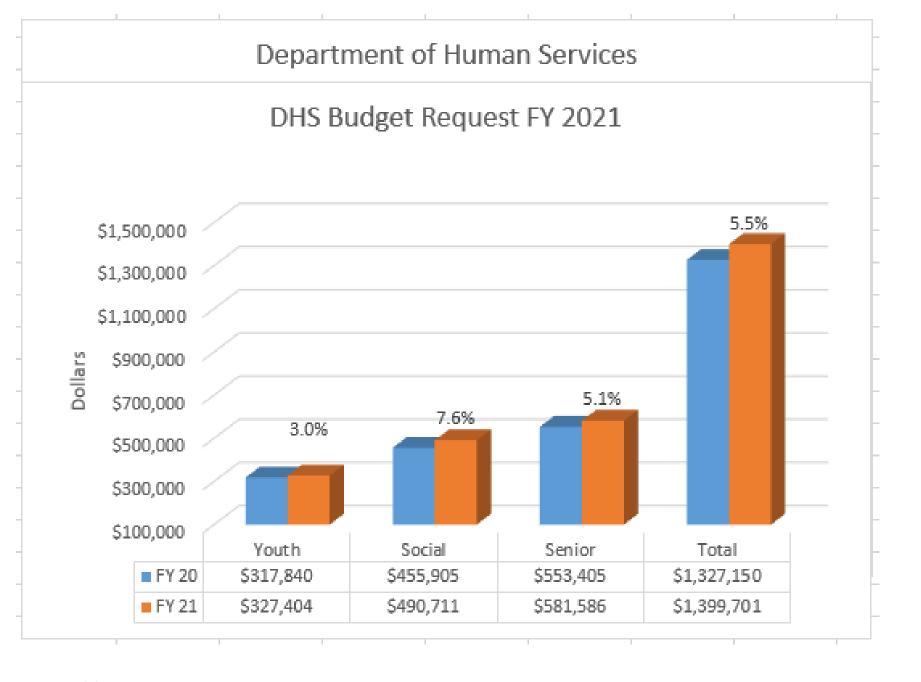
Programs supported by donations, collaborations, &/or gifts in kind:		Amount:			
CSA Social & Meal Programs	\$	338,957			
Energy Assistance	\$	151,793			
Tax Relief	\$	75,156			
Renter's Rebate	\$	48,687			
Families in Need	\$	14,258			
Value of Family Programs	\$	221,995			
Community Partnerships	\$	131,761			
Salvation Army	\$	8,000			
Senior Client Needs	\$	9,794			
Womans Club Groceries	\$	11,480			
AARP Tax Return	\$	467,225			
CT Works + Choices	\$	11,700			
Youth Services Programs	\$	35,270			
Total benefits realized:	\$	1,526,076			
**DOH Grant FY18-21 not included in graph \$763,791					

DHS Means-tested Financial Assistance Stats FY19



** In addition to income/asset-based financial assistance DHS offers programs and services for ALL residents, regardless of income, age or ability.

3/9/2020 7



Department of Human Services Town of Westport

WWW.WESTPORTCT.GOV



WCSA
21 Imperial Avenue
203-341-5099



Social Services/Room 200 110 Myrtle Avenue 203-341-1050



Toquet Hall 58 Post Road East 203-341-1155







Additional information available upon request

3/9/2020

Financial Assistance Income Eligibility Guidelines FY 19-20

CEAP- under 60 (150% FPL) CEAP-60+/Disabled		bled	CHAP (60% SMI)		WESTPORT WARM UP						
Family size		Income	(20	00% FPL)		1	\$	36,171	1	\$	60,606
1	\$	18,735	1	\$	24,980	2	\$	47,300	2	\$	69,264
2	\$	25,365	2	\$	33,820	3	\$	58,430	3	\$	77,922
3	\$	31,995	3	\$	42,660	4	\$	69,559	4	\$	86,580
4	\$	38,625	4	\$	51,500	5	\$	80,688	5	\$	95,238
5	\$	45,255	5	\$	60,340	6	\$	91,818	6	\$	102,789
6	\$	51,885	6	\$	69,180	7	\$	93,905	7	\$	112,554
7	\$	58,515	7	\$	78,020	8	\$	95,991	8	\$	121,212
8	\$	65.145	8	\$	86,860						

FY 19 Federal Poverty Level						
Family Size		Income	60% SMI			
1	\$	12,490	\$	36,171		
2	\$	16,910	\$	47,300		
3	\$	21,330	\$	58,430		
4	\$	25,750	\$	69,559		
5	\$	30,170	\$	80,688		
6	\$	34,590	\$	91,818		
7	\$	39,010	\$	93,905		
8	\$	43,430	\$	95,991		

Acronyms:

CEAP – CT. Energy Assistance Program

CHAP – Contingency Heating Assistance

Program

FPL – Federal Poverty Level

SMI – State Median Income

Westport Warm Up – Area Median Income

Department of Human Services (500)

FY 2020-2021 Organization Chart PROPOSED CHANGES

(14.5 Full Time equivalent)

Four sites: Town Hall, WCSA, Toquet, SHS

Department of Human Services Director 1.0

(1/3 from each 510, 520, 530)

Youth Services / Toquet (510)

- Youth Services Program Director 1.0
 - Toquet Hall
 - JRB
 - Westport Together
- Youth Services Program Assistant 1.0
- SHS Student Outreach Program

-1.0 to sub-contracted

Total: 3.0 to 2.0

Social Services, Room 200 (520)

- Finance Manager 1.0
- Administrative Assistant 1.0
- Social Worker Seniors 1.0
- Social Worker Youth/Families 1.0
- Family Program Specialist 2 X .50
- New Clinical Social Worker .50

Total:5.0 to 5.5

Senior Services/ WCSA (530)

- Director, WCSA 1.0
- Administrative Assistant 1.0
- Administrative Assistant 1.0
- Sr. Nutrition Program Coordinator 1.0
- WCSA Program Manager 1.0
- WCSA Program Assistant 1.0

Total 6.0

FY19-20 FY 20-21

Total Staff: 15 14.5

Department of Human Services

Serving individuals of ALL ages — INFORMATION & RESOURCES

Social Services

- ✓ Case Work
- √ Short Term Counseling
- √ Financial Assistance
- ✓ Needs Assessment for individuals/family and Westport residents
- ✓ Family Support Programs (Campership, Holiday, After School, and Back to Programs, & Career Coach)
- ✓ Municipal Agents for People with Disabilities & Veteran's Services Contact
- √ Energy Assistance
- ✓ Application assistance for State and Federal programs
- ✓ Means-tested Programs including Energy Assistance
- √ Family Programs

Youth Services

- √ Toquet Hall Teen Center
- √ Student Outreach Counselor Program
- √ Westport Together Alliance
- **✓ Positive Youth Development**
 - ✓ Mentor Programs
 - √ Community Service & Leadership
 - ✓ Juvenile Justice Westport JRB
 - ✓ Substance Abuse Prevention and Education

Senior Services

- ✓ Westport Center for Senior Activities (WCSA)
- ✓ Municipal Agent for the Elderly Advocate for seniors
- ✓ Tax & Rent Relief Programs for Seniors& People with Disabilities

3/9/2020